

Minutes



To: All Members of the Community Safety and Waste Management Cabinet Panel, Chief Executive, Chief Officers, All officers named for 'actions'

From: Legal, Democratic & Statutory Services
Ask for: Nicola Cahill
Ext: 25554

COMMUNITY SAFETY AND WASTE MANAGEMENT CABINET PANEL

1 JULY 2016

ATTENDANCE

MEMBERS OF THE PANEL

M Bright, M J Cook, R J Henry, N A Hollinghurst, T Hunter (Vice- Chairman), T R Hutchings, P F J Knell, R G Prowse, A M R Searing, R A C Thake (Chairman), C B Woodward

Upon consideration of the agenda for the Community Safety and Waste Management Cabinet Panel meeting 1 July 2016 as circulated, copy annexed, conclusions were reached and are recorded below:

Note: No declarations of interest were made at this meeting.

PART I ('OPEN') BUSINESS

		ACTION
1. MINUTES		
1.1	The minutes of the Cabinet Panel meeting held on 4 March 2016 were confirmed as a correct record.	Nicola Cahill
2. PUBLIC PETITIONS		
2.1	There were no public petitions.	
3. UPDATE REPORT FROM DAVID LLOYD POLICE AND CRIME COMMISSIONER FOR HERTFORDSHIRE		
	[Officer Contact: Roy Wilsher]	
3.1	The Cabinet Panel considered an update report on the work of the Police and Crime Commissioner (PCC) for Hertfordshire and the work of the Commissioner's Office.	
3.2	Members welcomed the work undertaken by the Road Safety	

Fund which covered a range of initiatives to support behavioural change through education, engineering and enforcement solutions. The Cabinet Panel requested that the PCC give support to an approach to government to regulate light levels to avoid dazzling motorists.

- 3.3 Members welcomed the Hate Crime Research studies undertaken at the University of Leicester commissioned in December 2015.

Conclusion:

Members of the Cabinet Panel noted the report.

3.4

4. POLICE AND CRIME PANEL

- 4.1 Peter Ruffles, the PCP representative, advised that there had been one meeting of the PCP since the Cabinet Panel had last met. The meeting had been attended by Tim Hutchings.

- 4.1 Members were reminded that concerns could be fed back via the PCP representative or raised at each PCP meeting, which the Police and Crime Commissioner attended.

Conclusion:

- 4.2 Members noted the update.

5. COMMUNITY PROTECTION ANNUAL PERFORMANCE REPORT 2015/16

[Officer Contact: Darryl Keen (01992 507502)]

- 5.1 The Cabinet Panel considered a report which provided an overview of Community Protection Directorate (CPD) annual performance for 2015/16.
- 5.2 Members requested that consideration be given to the formatting to enable the report to be easily understood when printed in black and white.
- 5.3 Members were advised as to the areas where performance had not been met and had fallen by more than 5% when compared with the previous year;
- Deliberate fires. Members were advised that whilst performance in this area had worsened in-year, this was to be considered in the wider context of a 32% reduction in deliberate fires over the last 5 years meaning that

performance remained positive.

- Attendance to Automatic Fire Alarms. It was noted that the number of AFA calls not attended had risen by 33% due to successful challenging by Fire Control and the overall percentage of all AFA calls that resulted in an attendance had fallen by 6.2%

5.4 There had been improvements in performance levels across the Community Protection Directorate including the following areas; primary fires, road traffic collisions attended, shifts/working days lost to sickness absence, and deaths and injuries due to primary fires. It was noted that primary fire injuries and deaths were low, as such any incident represented major statistical importance.

5.5 Members welcomed the successes of the Volunteer scheme which had been established with the primary aim of empowering local communities to become more closely involved with the delivery of services. It was noted that whilst the number of volunteers had continued to rise; the number of hours each volunteer was able to dedicate had fallen. The Cabinet Panel acknowledged the valuable activities undertaken by volunteers in Hertfordshire on behalf of the Community Protection Directorate.

5.6 The number of Home Fire Safety Visits (HFSVs) had fallen owing to the rise in targeted 'Safe and Well –Checks' which incorporated a wider range of activities to assist vulnerable individuals. Members requested that the report be updated to incorporate the reasons behind the fall in the number of HFSVs.

5.7 The Cabinet Panel requested that future annual reports incorporate reasons for sickness, in particular, if time away from work was the result of operational injury. The Panel were advised that Occupational Health worked with individuals to facilitate return to work, in some capacity, as soon as possible.

5.8 Members were advised that the Performance Management and Development Scheme within Hertfordshire Fire and Rescue stood at 100% for 'green book' employees; however operational personnel completion rates were recorded at 86.1%. It was noted that issues with reporting had been encountered as the result of the implementation of new software.

Conclusion

5.9 The Cabinet Panel noted the annual performance of the Community Protection Directorate to the end of quarter 4 2015/16 and acknowledged that the content of the report would be published to the wider organisation and general public.

Darryl Keen

6. SAFETY AT SPORTS GROUNDS: HCC'S ROLE AND RESPONSIBILITIES

[Officer Contact: John Boulter (01992 555951)]

- 6.1 The Cabinet Panel considered a report which advised them as to recent correspondence from the Sports Ground Safety Authority and reminded them as to Hertfordshire County Council's responsibilities under Safety at Sports Grounds Legislation.
- 6.2 In May 2016, the Sports Ground Safety Authority (SGSA) wrote to Local Authority Chief Executives, following the conclusions of the Hillsborough Inquests. Members were advised that in her letter the Chief Executive of the SGSA highlighted that 'The Inquests are a reminder that we must never be complacent about spectator safety. Effective oversight by your local authority, in line with your responsibilities under the 1975 Act, is an essential part of keeping spectators safe'.

Conclusions

- 6.3 The Cabinet Panel noted the County Council's responsibilities under the Safety of Sports Grounds Act and the arrangements in place to ensure that the responsibilities were properly fulfilled.

7. DOMESTIC ABUSE PROGRAMME UPDATE AND STRATEGY

[Officer Contact: Julie Chaudary (01992 507510)]

- 7.1 The Cabinet Panel were provided with an update report on the activity undertaken to bring about a series of multi-agency improvements including the development of a domestic abuse (partnership) strategy and a commissioning timetable. The work followed on from the SafeLives (formerly CAADA) review in January 2015.
- 7.2 Members were updated as to the progress made against the recommendations made by the SafeLives Review (January 2015), which had been funded by the Police and Crime Commissioner. A new governance structure was in place and a Domestic Abuse Executive Board established in June 2015 chaired by the Director of Children's Services, brought together senior leads across statutory agencies, the voluntary and community sector, Districts and Housing.
- 7.3 In order to create a consistent service across Hertfordshire a draft Hertfordshire Domestic Abuse Strategy 'Breaking the Cycle' 2016/19 had been published for consultation.
- 7.4 The Cabinet Panel were pleased to learn that the service had

**CHAIRMAN'S
INITIALS**

.....

recently recruited Independent Domestic Violence Advisors, who were able to respond to incidents 7 days a week.

7.5 The service sought to support victims of Domestic Abuse to stay in their own homes wherever possible, however as it was not always feasible the development of a new accommodation model, including refuge provision, was underway. Updating the Hertfordshire core housing offer for those experiencing domestic abuse was complex, and must incorporate issues such as 'move on' accommodation.

7.6 Members recognised the importance of supporting the victim and ensuring appropriate interventions and services for perpetrators. A perpetrator sub-group had been established and was developing an evidence led, multi-agency approach for domestic abuse perpetrators including prevention, provision of services, management and assessment.

Conclusion

7.7 The Cabinet Panel endorsed the draft Domestic Abuse (Partnership) Strategy and requested an annual progress report of the Domestic Abuse Strategic Action Plan.

8. REGULATION OF INVESTIGATORY POWERS (RIPA): ANNUAL REPORT

[Officer Contact: Guy Pratt (01992 507535)]

8.1 The Cabinet Panel considered a report which informed them of the use of Regulation of Investigatory Powers (RIPA) within Hertfordshire County Council over the past year.

8.2 Members were reminded that the Regulation of Investigatory Powers Act 2000 regulates covert investigations and the acquisition and disclosure of communications data from communication service providers by a number of bodies, including local authorities. The Act was introduced to ensure that 'individuals' rights are protected, while ensuring that law enforcement and security agencies have the powers they need to do their job effectively.

8.3 There had been two directed surveillance authorisations granted in the year April to March 2015/ 2016. These were the authorisation of an alcohol test purchasing exercise and one investigation of the telephone sales techniques of a local business. There had been one application for communications data in relation to an investigation into the activities of a builder.

- 8.4 Members were advised that over the next year the policy will be reviewed and updated to include the use of social media in investigations.

Conclusion

- 8.5 The Cabinet Panel recommended that Cabinet approve the continued use of the polices on:
- a) Directed Surveillance and Covert Human Intelligent Sources (Appendix A to the report); and
 - b) Acquisition and Disclosure of Communications Data from communication service providers (Appendix B to the report).

9. HOUSEHOLD WASTE RECYCLING CENTRE SERVICE

[Officer Contact: Matthew King (01992 556207)]

- 9.1 The Cabinet Panel considered an update on the performance and operation of the Household Waste Recycling Centre (HWRC) service contract, which included the introduction of a policy to deal with aggressive and anti-social behaviour at the centres.
- 9.2 Members were reminded that Amey had taken over the operation of the county's 17 HWRCs on 6 October 2014 and, with the agreement, of Hertfordshire County Council implemented a number of significant service changes from 5 January 2015. Changes included reduced opening hours and days at 16 of the 17 HWRCs and the introduction of a van permitting scheme, with the intention of creating greater control of misuse by business and other traders.
- 9.3 Amey had reported a 26% increase in the number of incidents where HWRC operatives had been subjected to harassment, physical harm or sustained verbal abuse by a service user. The figure had risen from 65 in 2014 to 82 in 2015. Members were supportive of the implementation of a sustainable and robust policy to address the issue with a zero tolerance approach to this type of behaviour.
- 9.4 Members welcomed the update on the expansion of re-use centres across the network of HWRCs. The service had proved popular, helped move waste up the 'hierarchy' and a proportion of the profits were used to incentivise Amey staff to increase separation of material. Members requested an update report on re-use at the centres for consideration at a future panel.

Mark
Simpkins

**CHAIRMAN'S
INITIALS**

.....

- 9.5 Members raised concerns regarding the increase in the number of recorded incidents of fly tipping. There was no demonstrable link between the closure days of HRWCs and the level of incidents. The issue had been acknowledged by the Hertfordshire Fly Tipping Group (who now report to the Hertfordshire Waste Partnership), the Group were working together to identify opportunities to improve enforcement action against perpetrators.
- 9.6 Members were reminded that a successful bid for capital monies meant that new or upgraded CCTV would be introduced across the centres. As well as helping with better monitoring of van permit use, it was hoped a more robust and modern CCTV system would help in prosecutions and/or as a deterrent factor to decrease break-ins and in particular the loss of higher value material from some sites.
- 9.7 In discussion Members requested that the viability of police spot checks, to ensure that commercial vehicles had adequate disposal licences in place, be investigated. Officers would feedback the suggestion to the Fly Tipping Group.

Mark
Simpkins

Conclusion

- 9.8 The Cabinet Panel considered the report in respect of the HWRC performance and the information on the minor changes to the van permitting scheme. The Cabinet Panel supported the adoption of the policy for dealing with aggressive behaviour towards staff, abuse of site rules and fly tipping on or around the HWRCs.

10. WASTE MANAGEMENT PERFORMANCE MONITOR

[Officer Contact: Simon Aires (01992 555255)]

- 10.1 The Cabinet Panel considered a review of the performance of Waste Management for the final quarter (January 2015- March 2016) against the Environment department service plan 2015-16 including key performance indicators, major projects contracts and identified risks.
- 10.2 Members noted that the Residual Waste Treatment Programme Project Status remained in the red category in spite of the introduction of control measures to reduce the number of risks owing to the high profile, high value nature of the programme. Veolia had undertaken the first of its public engagement events and was expected to submit an application for consideration in October 2016.
- 10.3 Members acknowledged that the referendum result and decision

**CHAIRMAN'S
INITIALS**

.....

to leave the European Union had created volatility within the markets. Hertfordshire County Council had undertaken feasibility studies to identify a 'tipping point' at which the project would cease to represent the best value for money against realistic and credible alternatives. It was highlighted that a number of these alternatives were likely to also have seen impacts from the decision to leave the EU.

Conclusion

10.4 The Cabinet Panel noted the report.

KATHRYN PETTITT
CHIEF LEGAL OFFICER

CHAIRMAN_____

CHAIRMAN'S
INITIALS

.....